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**HEADTEACHER: Mr Stuart Evans**

***We care, we share, we learn and achieve***

*17<sup>th</sup> July 2017*

Dear Parents,

**Results of Parent Survey – Spring Term 2017**

Earlier this term, the Parents and Governors Working Party met to discuss the outcomes of the most recent Parent View questionnaire, as well as other pertinent issues.

The following people were in attendance:

Mr Evans (Head Teacher), Mr Mason (Deputy HeadTeacher)  
Parents - Mrs Brashaw; Mrs Markovics; Mrs Handford; Mrs Beeton  
Governor - Mrs Fleming

Mr Evans shared the outcomes of the most recent Parent View questionnaire, which also showed the results and trends over the last three years. To see these results, please follow the link below:

<https://parentview.ofsted.gov.uk/parent-view-results>

The Parent View questions and responses that were discussed in detail were as follows:

- a) “This school makes sure that its children are well behaved” – 8% of Parents selected ‘Don’t know’ – How do we publicise our Whole School Behaviour Policy so that parents get a fuller understanding of how we ensure our pupils are well behaved?
- b) “This school deals effectively with bullying” – 35% of Parents selected ‘Don’t know’ – How do we help parents to understand how the School deals with bullying and how the School teaches the children to respond to any incidents of bullying?
- c) “This school responds well to concerns that are raised” – 11% of Parents selected ‘Don’t know’ – Do parents have a full understanding of the Complaints Procedure or is this because they haven’t raised any concerns?
- d) “I receive valuable information from the school about my child’s progress” – 12% of Parents indicated that they don’t think they receive valuable information about their child’s progress. Do parents feel they get too much / insufficient information about their child’s progress?

For points a), b) and c), the Working Party felt that parents may have selected ‘Don’t know’ as they have simply had no concerns around these issues. The Behaviour Policy, the Anti-bullying Policy, Curriculum information related to Anti-bullying and the Complaints Policy are all on the School website but parents would only generally refer to them as a point of reference when required. In addition, supporting information is also sent out in School Newsletters regarding such issues. Therefore, the Working Party felt that the School already provides parents with plenty of information in relation to these areas. Perhaps, in the letter asking parents to complete the Parent View Survey, the School should ask parents to check that they can find relevant information on the website before choosing the “Don’t Know” option.

With regard to Point a), a discussion was held regarding whether the Zone Boards were used consistently in all classes. As a School, we are continually striving to ensure that staff use this system consistently and it is a focus area for improvement that we had already identified and will endeavour to address.

Point d)

With regard to why 12% of parents feel that they do not receive valuable information about their child's progress, it was felt that we need to carry out a more robust survey so that we can gain a fuller understanding of what parents feel about the information they receive about their pupils' progress from the reports that are sent home and through the Parents / Teacher Consultations.

As a school, we are very keen to ensure that all parents feel that they receive valuable information about their child's progress. Therefore, we have set up an online survey, which you can access via the link below. This will help us to gain a better understanding of what information parents would like to receive and how they would like to receive it.

<https://www.surveymonkey.co.uk/r/N939RK8>

In response to some common additional comments made by parents on their paper response to the Parent Survey, various other issues discussed at the meeting included the following:

#### Homework

Concerns were raised regarding the time frame allowed for children to complete homework. Specifically that, in some Year Groups, the children are only provided with four days to complete homework, making it difficult for parents when their children attend additional after school activities on those nights or have busy weekends.

Outcome – Staff in all year groups have been reminded to allow at least a week for homework to be completed. The Working Party acknowledged that every parent will have a different opinion on what constitutes an 'appropriate amount of homework.' Although we provide a little less homework than other local Schools, we do also provide access for pupils to additional optional online content such as "Education City" and "Purple Mash."

#### Assemblies

Following discussions related to assemblies, where possible, we have started to add our weekly assembly themes to our Newsletters. We would also like to reassure parents that songs sung in assembly are not wholly of a religious nature – i.e. hymns, although we do sing hymns too. Many songs that we sing have no reference to religion at all.

#### Communication

Following discussions about communication, it was agreed that the School would try, where practicable, to put as much information as possible in one newsletter and reduce the number of separate communications sent out to parents from different year groups. It was felt that this would help parents to keep track of all the information they are given.

We hope that this has provided some useful feedback to parents with regard to how we make use of the Parent Survey and would like to thank all those parents who completed it. We are always looking for ways to improve our School and gaining the views of parents is one of the most important ways for us to do this. Thank you, once again, for your continued support.

Yours sincerely,

Stuart Evans  
Head Teacher

